



877-722-2216
Quick Reference Guide



Important Bank by Phone

Notice to Members:

Our telephone banking system was updated with new features. Please listen carefully as the menu options have changed.

Telephone banking helps make your financial management easier and convenient. Obtain your checking or savings account balance, transfer funds, activate debit cards, and more!

The Bank by Phone System's Default is Touch Tone.

Press 2 to use Voice Response

How to use Bank by Phone

Dial: 877-722-2216

Follow the menu prompts

Enter your account number and PIN

In order to verify your identity, the first time you call in you'll need to enter your account number, followed by your social security number. This is the only time you'll be asked to enter your social security Number.

You will then be prompted to re-register your Personal Identification Number (PIN). For account transactions and inquiries (balances, interest, etc.), you'll always be asked to enter your account number And PIN.

Quick Tips

- Press 3 and the key to return to the main menu.
- Press the key to return to the previous menu.
- Press 9 and the key to enter a different account number.

Press or say



Balances

On savings, checking, Cds, IRAs, and loans



History

On savings, checking, Cds, IRAs, and loans



Transfer funds & Payments

On savings, checking, Cds, IRAs, and loans



Future dated transactions



Card Services

Cancel and Activate Debit Cards



Change PIN

Personal Identification Number



Bank Information



**Member
FDIC**